



# Experia Ball Pools

## Installation Manual



experia  
multisensory for everyone

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## **Experia Ball Pool Installation Manual**

A fabulous and exciting soft play item, the Experia Ball Pools are upholstered in durable and smooth coloured vinyl and are filled with 75mm in diameter balls. Our Interactive, Superactive and IRiS Ball Pools have clear 75mm balls which change colour when the interactive switches on the walls are pressed. Illuminated by a very safe, bright, low voltage LED with eight colours available, you will never have to change a lamp and the colours maintain their vibrance.

Balls are sold separately - six bags each containing 500 balls are required for the medium size pool and the large requires twelve bags each containing 500 balls.

A net bag is available, separately, to store balls and to enable them to be cleaned easily.

Operates on mains voltage transformed to safer low voltage, not applicable to the Standard Ball Pools.

**Please ensure you read this Instruction Manual in full before installing the products.**

### **Please check the following before attempting any installation**

Check all products for your sensory room package have been delivered and are undamaged.

Check if the mains outlet socket requirements of the Ball Pool have been met in your proposed sensory area. (Standard Ball Pools do not require a mains outlet socket).

**Only use the transformers supplied with the products. Using an incorrect transformer may result in damage to the product and will void the warranty.**

#### **Unpacking your Experia Sensory Equipment**

Check packaging for signs of damage before opening.

Do not use sharp objects during unpacking.

Check the parts received against the pack content.

Read the product manual before use.

## Installation of the Experia Ball Pool

The following instructions are based on Experia's experience with sensory room installations.

If you have a Standard Ball Pool, with no electrical connections, jump to step 4

1. For Interactive, Superactive or IRiS locate the two walls which have the cables and control box inside.
2. Lay them down allowing you to feed the cables through the holes and connect them into the control box. The LEDs are
3. Locate the transformer the connect that into the control box as well.
4. Position two walls in an L shape in the desired location using the Velcro straps to fasten the two tightly together.
5. Position the remaining two walls to complete the ball pool and use the Velcro straps to fasten them tightly together.
6. If you have a Ball Pool with electrics now is a good time to test the LEDs light up by plugging in the transformer and turning on the mains outlet socket. If the LEDs work then proceed. If not return to the start and check the connections.
7. Insert the floor pad within the ball pool walls.
8. Empty the balls into the ball pool.

### Standard Ball Pools

At this point installation is complete and you can enjoy your Experia Ball Pool

### Calming Ball Pools

Switch on the mains outlet socket and the LEDs will now light up the clear balls.

### Interactive / Superactive Ball Pools only.

With the mains outlet socket switch on the LEDs will now light up the clear balls. By pressing the coloured spots you have control of the colours.

### IRiS Ball Pools only.

The IRiS Ball Pool has an IRiS Pair Button box. This needs mounting on a wall nearby or tucking in between the walls while remaining accessible.

Your Experia Ball Pool is now installed, please refer to the product manual for further details.

## Guarantee

All products manufactured by ourselves are backed with a three year guarantee.

All other items carry a manufacturers 1 year guarantee.

All guarantees are collect and return.

If your product needs to be returned to our factory we will arrange collection of the item and return it to you when repaired, all we ask is you pack the product securely.

If in the unlikely event that a product purchased from us develops a fault please contact us on

**Freephone 0800 612 6077** or [email us](#) and our technical team will assist

Experia Registered Office:

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If you have any questions or need information about any of our products and services please call us on

**Freephone 0800 612 6077**

If you would like a FREE Sensory Brochure you can request one by telephone or visiting our website.

For more information on Experia Free 3D Room Designs or to schedule an onsite visit from our sales team then please request a visit by telephone, email or by using the form on our website.

## Support Contact Details

For USA please email [support@experia-usa.com](mailto:support@experia-usa.com)

For Canada please email [support@experia-canada.com](mailto:support@experia-canada.com)

For UK and rest of the world email [support@experia-innovations.co.uk](mailto:support@experia-innovations.co.uk)

Telephone: 0044 (0) 800 612 6077.

Please note: email is our support teams preferred communication and this takes precedence over telephone calls.

### **Manufactured in the UK by:**

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